

WARRANTY

Labor and paint work are guaranteed for as long as you own your car. Our warranty only covers the items we were paid to repair. Parts are warranted for 12 months or 12,000 miles, whichever comes first, from date installed. The latest technology will be used for the proper and safe repairs of your car. We will work with the insuring company in order to minimize your involvement. We use only genuine factory replacement parts except when the insurance company paying, dictates otherwise. In these cases, we will contact you, explain the difference in price and quality, and let you decide what avenue to take. We will do everything possible to insure a quality job. Thank you for choosing Universal Body Shop and Collision LLC.

FACTORS TO CONSIDER THAT MAY OCCUR DURING THE REPAIR OF YOUR VEHICLE.

REINSPECTIONS: If hidden damage is discovered, we must stop work, notify the insurance company and await their reinspection and approval of the additional damages found before repair work can resume. Their supplemental paperwork must also be received to proceed as this confirms the agreed upon revised repair procedures.

Parts: If hidden damage requires additional parts or the factory cannot get us a part for several days, the repair will be delayed.

Color Match: Every color is slightly different. Even a new vehicle will require color tinting. It often takes our technicians more than two hours to properly tint the color.

Reassembly: Because we take great care to prevent overspray and future paint peeling, we remove attached parts from painted and blended panels. Therefore, it is necessary for our technicians to reinstall parts onto freshly painted surfaces. This must be done with great care and is often time consuming.

Weather: Cold weather causes all paint to dry very slowly. Hot weather may cause chemical reactions due to drying too quickly.

Previous Repairs: If your vehicle was previously repaired in the same area currently under repair, it is often necessary to do additional repairs to the old ones so our work can be guaranteed.

***** DELIVERY DATES ARE TARGET DATES ONLY AND ARE NOT GUARENTEED, DUE TO CIRCUMSTANCES BEYOND OUR CONTROL. UNIVERSAL BODY SHOP AND COLLISION IS NOT RESPONSIBLE FOR ANY EXCESSES IN USAGE AND COSTS IN REGARDS TO RENTAL CAR EXPENSE*****

AUTHORIZATION FOR REPAIRS AND PAYMENT POLICY

I, the undersigned, hereby authorize Universal Body Shop, and its employees to perform a complete disassembly of the damaged components so that a complete estimate may be written for the repair my vehicle, to drive my vehicle for testing and/or inspection.

I understand that Universal Body Shop will NOT be held responsible for theft of vehicle or missing articles left in vehicle such as iPods, cameras, sunglasses, credit cards, money, CD's, golf clubs, and etc. Please remove all items from your vehicle before or when you drop off your vehicle for repairs.

I understand that Universal Body Shop will impose a \$45.00 outside and/or \$250 inside per day storage fee after 2 days from the completion of the vehicle repair and/or from a vehicle which repairs were declined from the drop off day along with a \$250 administrative fee and any labor incurred during the process.

I understand a restocking fee will be charged for any part returned on the vehicle.

I further understand that Universal Body Shop is unable to release any vehicle without full payment.

I am responsible for payment in full for the repairs of my vehicle, either before or after completion of work. It is my responsibility to receive payment form the Insurance Company or from the party whom is paying for repairs.

I authorize the Insurance Company to pay Universal Body Shop direct for all supplemental and original repairs. I authorize Universal Body Shop to endorse my name to any insurance checks received for payment for repairs of my vehicle.

I understand that a mechanic's lien is recognized on the vehicle to secure the amount of repairs.

We Accept: Insurance checks endorsed over to Universal Body Shop, Cash, and Debit/Credit Card. VISA, Master Card and Discover. WE DO NOT ACCEPT AMERICAN EXPRESS (An additional fee will be applied.)

Name

Date

Signature

Year Make and Model

Address

Email: _____

Phone: _____